Fields Howell LLP

Claims Management

Turning Claims Strategy Into Claims Strength

Effective claims management requires more than just a timely response—it demands coordination, legal insight, and alignment with coverage intent. At Fields Howell, we assist insurers with high-value, complex, and sensitive claims across a range of industries and lines of business. Our attorneys partner with claims teams to evaluate coverage, coordinate defense efforts, assess exposure, and position claims for favorable resolution.

We work with insurers to establish best practices for handling claims, whether they're first-party property losses, third-party liability claims, or matters involving excess layers and reinsurers. Our guidance includes reviewing settlement authority, managing reserves, evaluating trigger and allocation issues, and identifying opportunities for early resolution. We also support direct insurer-insured communications, particularly in contentious or high-stakes situations.

In addition to day-to-day claims handling support, Fields Howell helps insurers respond to claim trends, analyze recurring issues, and strengthen internal processes. We often serve in an advisory capacity across multiple claims or portfolios, helping ensure consistency in claims decisions and messaging. Whether working on a single high-severity file or advising across hundreds of cases, our goal is to help insurers manage claims with clarity, confidence, and control.

Attorneys

Our Claims Management Team

- Robert E. McLaughlin